

ANTHEM BLUE CROSS BLUE SHIELD KENTUCKY

PRODUCT/GROUP	PREFIX	PROVIDER INQUIRY	PRECERTIFICATION	MISCELLANEOUS
Anthem Blue Access (PPO)	YRL YRP YRN YRJ XTA	888-650-4133 800-282-1016	877-814-4803	OON Referrals - 800-568-0075
Anthem Blue Preferred (HMO)	YRG YRM	888-650-4133 800-282-1016		
Anthem Traditional	YRT YRB YRY	888-650-4133 800-282-1016		
Anthem Medicare Supplement / Select	YRR VNG	866-848-1057		
Anthem Medicare Advantage Individual Business	XTH JRG JRI JWF JWO VOA VOC VOD VOH VOK XPF XPG XPK YTW VOP XTG XPS	855-690-7795 800-467-1199 855-558-1439	866-797-9884	Fax 866-959-1537 for Acute Fax 877-423-9972 for SNF, LTAC & Inpatient Rehab
Anthem Medicare Advantage Group Business	JWM WSP YCG YRA YRE YRS YRU	800-676-2583	866-797-9884	Fax 866-959-1537 for Acute Fax 877-423-9972 for SNF, LTAC & Inpatient Rehab
Anthem IN Medicaid /Hoosier Health Wise	YRH	866-408-6131	866-408-7187	
Anthem Kentucky Medicaid	XTF	855-661-2028	855-661-2028	
Blue Card Program		866-594-0521		800-676-2583 Eligibility & Benefits
<u>Exchange Kentucky</u>				
Pathway Individual (PPO)	XTC	855-854-1438	877-814-4803	Behavioral Health 800-788-4003
Pathway X Individual (PPO)	XTD XVK	855-854-1438	877-814-4803	Behavioral Health 800-788-4003
Pathway Small Group (PPO)	XTB XTA	855-854-1438	877-814-4803	Behavioral Health 800-788-4003
Pathway X Small Group (PPO)	XTE	855-854-1438	877-814-4803	Behavioral Health 800-788-4003
Pathway Individual (HMO)	XTK	855-854-1438	877-814-4803	Behavioral Health 800-788-4003
Pathway X Individual (HMO)	XTJ	855-854-1438	877-814-4803	Behavioral Health 800-788-4003
Pathway Small Group (HMO)	XTI	855-854-1438	877-814-4803	Behavioral Health 800-788-4003
Pathway X Small Group (HMO)	HWU XTN	855-854-1438	877-814-4803	Behavioral Health 800-788-4003
Pathway Transition Individual (HMO)	XTV	855-854-1438	877-814-4803	
Pathway X Transition Individual (HMO)	VXZ	855-854-1438	877-814-4803	
Pathway Transition Small Group (HMO)	VTY	855-854-1438	877-814-4803	
<u>Exchange Indiana</u>				
Pathway Individual (HMO)	XPD	855-854-1438	877-814-4803	Behavioral Health 855-854-1438
Pathway X Individual (HMO)	XPE XPH	855-854-1438	877-814-4803	Behavioral Health 855-854-1438
Pathway X Individual (POS)	XPU	855-854-1438	877-814-4803	Behavioral Health 855-854-1438
Pathway Individual (POS)	XPV	855-854-1438	877-814-4803	Behavioral Health 855-854-1438
Pathway Small Group (HMO)	XPB XPC	855-854-1438	877-814-4803	Behavioral Health 855-854-1438
Pathway Small Group (POS)	XPR XPW	855-884-1438	877-814-4803	Behavioral Health 855-854-1438
Pathway Small Group (PPO)	XPA	855-854-1438	877-814-4803	Behavioral Health 855-854-1438
Federal Employee Program	R	800-456-3967	800-860-2156	
Healthy Indiana Plan (HIP)	YRK	800-345-4344	866-398-1922	Eligibility & Benefits 800-553-2019
Baptist Health Care	BPT WBT	800-676-BLUE	877-449-2884	Optum Behavioral 877-369-2201
Kentucky State Group (KEHP)	KYH	844-402-KEHP	844-4-2-KEHP	Behavioral Health 855-873-4931
Norton Health Care	JNH	844-344-7416	866-643-7087	866-643-7087
UK Health Care (HMO)	ULS UHI	800-676-2583	866-776-4793	866-776-4793
UK Health Care (PPO/EPO)	USP	800-676-2583	866-776-4793	866-776-4793
UK Health Care (Indemnity)	UTA UCU	800-676-2583	866-776-4793	866-776-4793

Anthem Dental KY		888-209-7854	800-627-0004	
American Imaging Management				800-554-0580
EDI Helpdesk		800-470-9630		

Claims	Correspondence/Medical Records/Prov Adjust Forms	Non-UM Appeals	Medicare Advantage Grievance & Appeals	Federal Employee Program Claims & Correspondence
Anthem Blue Cross Blue Shield PO Box 105187 Atlanta GA 30348-5187	Anthem Blue Cross Blue Shield PO Box 105557 Atlanta GA 30348-5557	Anthem Blue Cross Blue Shield PO Box 105568 Atlanta GA 30347	Anthem Blue Cross Blue Shield Mail Point OH0205-A537 4361 Irwin Simpson Rd Mason OH 45040	Anthem Blue Cross Blue Shield PO Box 105557 Atlanta GA 30348-5557

Anthem KY Medicaid	UM Appeals	Federal Employee Program Grievance & Appeals
Anthem Blue Cross Blue Shield PO Box 61010 Virginia Beach VA 23466-1010	Anthem Blue Cross Blue Shield PO Box 105662 Atlanta GA 30348	Anthem Blue Cross Blue Shield 3075 Vandercar Way Cincinnati OH 45209