

GLMS HASSLE REPORT FORM

Last Updated 10/01/2013

GLMS works diligently to identify problematic insurance related trends and address these hassles with carriers. After first following the appeals process for the carrier, let us know what hassles you are experiencing. Complete the form below to report specific problems/trends or to request assistance in resolving issues. We will compile a summary of these issues in aggregate and discuss problematic patterns with insurers.

Today's Date: _____ **Practice or Physician Name:** _____

Your Name: _____ **Phone:** _____

Email: _____

Briefly describe the issue:

If you would like assistance with the resolution of this hassle, provide the following information (if available):

Carrier: _____ **Plan Type (Bluecard, Exchange Plan, etc):** _____

Provider/Customer Service Reference #: _____

Manager or carrier representative involved in this issue: _____

Claim Number(s): _____ **Date(s) of Service:** _____

Questions? Contact Stephanie Woods 502-736-6350

Please send completed form by email or fax:

FAX

502-736-6351



stephanie.woods@glms.org

GLMS HASSLE ID: _____

Action/Follow up: