

GLMS Practice Support Department WEEKLY UPDATE

January 4, 2019

GLMS Member Benefit: Practice Benefit Strategy Sessions

Our partner – <u>Byrne Insurance Group of Louisville</u> – is offering three brief strategy sessions where you, as a GLMS member and practice of a GLMS Member, can gain information on cost-saving measures for your practice and your family. You're eligible for special rates on both your personal lines of insurance, as well as your employee benefits program. When are the sessions?

- Wednesday, January 23, 6 p.m. GLMS Member Insurance Options
- New Date! Tuesday, February 26, 6 p.m. New Choices for your Employee Health Plan
- Tuesday, March 19, 6 p.m. Homeowners and Auto Insurance for GLMS Members

More information and RSVP at www.byrneinsurancegroup.com/glms

Passport Health Plan Medicare Behavioral Health Claims Implementation has been delayed

Claims should not be submitted to Beacon Health Options at this time. Please continue to submit claims as you have until further notice. Please continue to use Passport Advantage Payer ID 66008. For behavioral health authorization requests and case management, please contact Beacon Health Options: 866-502-6809. If you have questions, please contact Provider Services: 844-859-6152.

UnitedHealthcare Radiology Program Procedure Code Changes: Effective January 1, 2019

Beginning January 1, 2019 UnitedHealthcare is updating the procedure code list for the Radiology Notification and Prior Authorization Programs based on code changes made by the American Medical Association (AMA). Claims with dates of services on or after January1, 2019 are subject to these changes. <u>Click here</u> for a list of codes affected by the changes.

Reminder: HEDIS Season is here

Health plans are required by the Centers for Medicare and Medicaid Services (CMS) to collect Healthcare Effectiveness Data and information Set (HEDIS) information each year from their participating care providers. And participating providers are generally contractually obligated to respond to these requests. This medical record collection also plays a critical role in supporting the care providers give to members, so together their existing medical conditions may be managed and be engaged with their preventative health.

QPP Webinar January 10 for 2019 Year 3 Requirements

The Kentucky Regional Extension Center is offering an overview webinar on the QPP Program Year 3 requirements Thursday, January 10, 12:30 – 1:30 EST. An expert panel will discuss some of the most important aspects of the QPP Year 3 rules and how they will impact your practice. For more information and to register <u>click here.</u>

Passport Health Plan Evaluation and Management Billing Guidelines

Passport Health Plan (PHP) has aligned its policies with industry guidelines including the Centers for Medicare and Medicaid Services (CMS) regarding Evaluation and Management (E/M) reimbursement guidelines. As a reminder, the modifier and the code must be submitted in accordance with AMA CPT book guidelines, CPT Assistant guidelines, CMS/NCCI Policy Manual guidelines, and any applicable specialty society guidelines. In many instances the E/M code is bundled into other services performed on the same date of service or within the specified global period. Please make sure to submit claims with the appropriate modifier to avoid incorrectly adjudicated claims. Passport follows AMA and CPT guidelines including but not limited to the list below. For questions, please contact Provider Services, 800-578-0775 or vour provider relations specialist.

- Global surgery periods (intra, pre and post-operative care)
- Multiple E/M's billed on the same DOS by the same provider
- Critical care
- Preventive and Problem Oriented E/M's on the same DOS

GLMS Needs Location for Medicaid Roundtable Event

The 2019 GLMS Medicaid Roundtable is scheduled for April 11, 2019. The previous location for this event is unable to accommodate us this year to have time to set up on the date before. If you have space that could accommodate up to 75 people where we could hold the 2019 Roundtable, please contact <u>stephanie.woods@glms.org</u>. We appreciate your help!

For practice support questions or to opt-out of receiving these emails, contact <u>practice.support@glms.org</u> or call 502-736-6350.

- Routinely bundled services and supplies
- Unplanned returns to operating room (Modifier 78) and Unrelated
 Procedures