

**January 11, 2019**

### **Important Update regarding new Anthem Members**

New Anthem Blue Cross and Blue Shield (Anthem) members whose groups are not active in our systems have received [this notice](#) informing that they can use a temporary ID card until their permanent ID card arrives. This process will only be in place for a short time. Please do not turn members away when they present this card. Should you need further guidance, please do not hesitate to contact the Provider Engagement team at 1-800-205-5870, option 3.

### **Using Telehealth to Improve Quality Measures**

[Atom Alliance](#), a QIN-QIO organization contracted by the Center for Medicare and Medicaid Services (CMS) has an on-demand webinar available on "Using Telehealth to Improve Quality Measures". Topics covered include: telemedicine, health information exchange, distance education and training, public health surveillance, emergency preparedness and trauma system development. [Click here](#) to access the Webinar.

### **Passport Health Plan Recent Communication Updates**

Passport Health Plan (PHP) has aligned several policies with industry guidelines including some from the Centers for Medicare and Medicaid Services (CMS) for 2019. [Click here](#) for links to recent updates.

### **GLMS Practice Management Forum – January 15**

GLMS offers monthly **Practice Management Discussion Forums** as an opportunity for medical group managers\* and others to discuss insurance hassles and current healthcare trends. For more information, contact [Practice.Support@GLMS.org](mailto:Practice.Support@GLMS.org). \*Only GLMS members and their staff are eligible to participate. For information on GLMS membership, call 502-736-6362. **RSVP for the January 15 meeting, 8:00 a.m. [here](#).**

### **Physician Feedback on Medicaid and Kentucky HEALTH Requested**

The Commonwealth of Kentucky has contracted with the University of Pennsylvania and [NORC](#) at the University of Chicago to conduct an evaluation of the Kentucky HEALTH program. As part of the evaluation, NORC is conducting brief 40-minute telephone interviews with providers who serve Medicaid beneficiaries in order to gain an understanding of providers' experiences with the Medicaid program, and their opinions on the Kentucky HEALTH program. NORC can schedule around your availability and providers will receive an incentive of \$100 for their time.

NORC is looking to interview providers who serve Medicaid beneficiaries and are in the following categories:

- Internists, family practitioners, and general internists
- Pulmonologists
- Obstetricians/Gynecologists
- Oncologists
- Emergency medicine physicians
- Cardiologists
- Psychiatrists

You are to be assured that your participation is confidential. NORC will not use your name or your institution's name in any data or reports that are submitted to the Commonwealth of Kentucky. If you are interested in participating, please send an email to the project helpdesk [KYHelpDesk@norc.org](mailto:KYHelpDesk@norc.org) or call 1-301-634-9544. A member of the project team will respond to schedule your interview.

### **Kentuckiana Health Collaborative 5<sup>th</sup> Annual Conference March 5, 2019: High Value Mental Healthcare**

The 5<sup>th</sup> Annual Kentuckiana Health Collaborative (KHC) Conference will take place on March 5, 2019 from 7:30 a.m. to 3:30 p.m. at the Olmsted. They will spend a full day looking at what it would take to create a high value mental healthcare system. Paul Gionfriddo, CEO of Mental Health America and Mike Thompson, CEO of the National Alliance of Healthcare Purchaser Coalitions will be the keynote speakers. For more information and to register, [click here](#).

**For practice support questions or to opt-out of receiving these emails, contact [practice.support@glms.org](mailto:practice.support@glms.org) or call 502-736-6350.**