

# GLMS Practice Support Department WEEKLY UPDATE

### March 8, 2019

#### Send Us Your Medicaid Questions and Issues for the GLMS Roundtable

GLMS will be hosting its 6<sup>th</sup> Annual Medicaid Roundtable on Wednesday, April 10 at 7:30 a.m. at the Foundation for a Healthy Kentucky with representatives from Aetna Better Health, Anthem Medicaid, Humana CareSource, Passport Health Plan, WellCare and the Kentucky Department for Medicaid Services. The purpose of this meeting is to promote ongoing communication and exchange of information between practices and payers. Panelists and other payer representatives will be available immediately following the meeting to talk with attendees individually on specific issues.

To prepare for an effective meeting and give panelists the ability to research issues and prepare responses, we need your help collecting issues and topics for discussion before the meeting. RSVP and Submit your question/issue at the links below.

- Click here to report an issue or topic for discussion by Wed, March 27.
- Click here to RSVP to the Medicaid Roundtable.

#### **Passport Advantage Member Outreach Campaign**

Passport Advantage is contacting members who are eligible for their Annual Wellness Visit (AWV) via IVR. Per CMS, members are eligible every 12 months. This notice is to inform providers that members may be calling into schedule their AWV or wellness exam. Passport Advantage will be sending the following AWV Interactive Voice Response (IVR) message to our members: "Passport Advantage is calling because it may be time for you to schedule your annual wellness exam. Seeing your primary care provider annually is an important part of staying healthy. During this exam, your provider will evaluate your overall health, and may recommend further preventive screenings or tests." If you have questions, please contact Sandy King, Manager, Provider Network Management, at (502)212-6654.

#### **Anthem Provider Newsletter March 2019**

In January, Anthem, Inc. announced that it's accelerating the launch of IngenioRx, its new pharmacy benefits manager (PBM), which will serve members of all Anthem's affiliated health plans. We will begin moving some members to IngenioRx in the second quarter (Q2) of 2019, and we will continue the transition, in waves, with the majority of members moving in the latter part of 2019 and the first quarter of 2020. More on this and other topics of interest can be found in the March Provider Newsletter here.

## Want To Pay Less for Homeowners and Auto Insurance?

Did you know that you qualify for lower homeowners and auto insurance rates through the GLMS plan with our partner, <u>Byrne Insurance Group of Louisville</u>? Join us Tues March 19th at 6pm for drinks and apps and save money on your home and auto coverage! RSVP at link below. Physicians, practice managers and admins all welcome. <a href="https://byrneinsurancegroup.com/glms/">https://byrneinsurancegroup.com/glms/</a>

# United Healthcare Peer Comparison Reports to be Mailed in April

In April 2019, select primary care physicians will be mailed a letter directing them to the Document Vault on Link to view their Peer Comparison report. UnitedHealthcare Peer Comparison Reports (formerly Performance Reports) provide physicians with actionable information to help deliver better care, better health outcomes and better costs to patients by:

- Analyzing claims data to identify variations from peer benchmarks and alerting physicians whose paid claims data for UnitedHealthcare member over a given period varies from expected practice patterns
- Leveraging utilization measures or specialty-specific procedural measures
- Working collaboratively to improve value for UnitedHealthcare members by helping ensure that services they receive align with evidence-based standards of care
- · Identifying focused areas for improvement with suggested actions to reduce variations

Only providers meeting select criteria will be eligible for a Peer Comparison report. If you believe a report is available to you, the report can be accessed in the following ways:

- Specialty Providers: Reports are delivered by mail as needed
- Primary Care Physicians: Electronic copies of this report can be accessed in Document Vault