

# GLMS Practice Support Department WEEKLY UPDATE

May 23, 2019

### **United Healthcare 2019 Town Hall Meeting**

UHC will host a free Informational Provider Town Hall Meeting. Join us and network with UnitedHealthcare representatives to hear the latest information about our products, resources and services available to your organization.

- June 6, 2019 at Kentucky Country Day School (KCD), 4100 Springdale Road, Louisville, KY 40241
- Registration for this half day event is from 8:00 a.m. to 8:15 a.m. / Speakers will begin at 8:15 a.m. and will wrap up around 12:30 p.m.
- Expert staff from: Provider Relations, Payment Integrity and LabCorp / 2 CEU's available / Enter to win door prizes! You can register either electronically or by fax. Click on or type in the link below to register electronically. Louisville http://bit.ly/lville2019

## **Kentucky Adopts Pregnant Workers Act**

Last month, the Kentucky Pregnant Workers Act was signed by Governor Matt Bevin. This act applies to employers with 15 or more within the state in each of twenty or more calendar weeks in the current or preceding calendar year, as well as any agent of the employer. It requires employers fulfilling the previous description to provide reasonable accommodations to employees who are limited due to pregnancy, childbirth, and related medical conditions, unless it would impose an undue hardship on the employer to do so. The law includes lactation and the need to express breastmilk for a nursing child as a related medical condition that must be reasonably accommodated absent undue hardship. The following are examples of accommodations employers may have to provide: more frequent or longer breaks, time off to recover from childbirth, acquisition or modification of equipment, appropriate seating, temporary transfer to a different job, modified schedules, light duty, and private space to express breastmilk other than a bathroom.

To read more about this policy, click here.

#### **ANTHEM MODIFIER 25: GLMS Physician Practice Alert!**

GLMS held an Anthem Insurance Issue Resolution meeting on Thursday, May 15th to voice major concern to Anthem leaders regarding their latest round of policy updates that threaten the viability of physician practices and introduce further patient hassle and disruption of care. A special alert was sent to GLMS members in late February regarding the initial Anthem announcement. The new policy that officially went into effect May 1, 2019 allows Anthem to deny Evaluation and Management Services with a Modifier 25 billed on the day of a related procedure when there is a recent (in the past 60 days) service or procedure for the same or similar diagnosis on record. Similar Anthem payment decreases were nearly implemented in 2018, but united advocacy by organized medicine (GLMS, KMA, AMA) swayed Anthem to halt the measures. According to Anthem leadership during Thursday's meeting, Anthem is not currently receiving opposition from providers, medical associations, or specialty societies in other states outside of Kentucky. As we continue our advocacy against this substantial payment reduction, it is critical that we again activate the united front of organized medicine to voice our concerns for patients and practices.

#### **Action Steps for Your Practice:**

- Contact your specialty societies and voice concerns about this policy update.
- Appeal denied Mod. 25 claims providing documentation when possible,
- Inform GLMS about your appeals or hassles by emailing practice.support@glms.org.

#### **New and Noteworthy:**

- GLMS has been notified by one practice receiving over 100 individual requests for medical records from Anthem with reference number: KY-MOD25.
  - Has your practice received similar requests with this reference number (KY-MOD25)? Let us know at practice.support@glms.org.
- Anthem has confirmed that the logic to determine if the diagnosis is "same or similar" for this policy update is
  applied as follows: "The logic takes the primary diagnosis on the E/M billed with the surgery and looks at any
  diagnosis code on the E/M in history to identify if it is same/similar."